

Multi-criteria Decision Making Using Hybrid methods for Supplier Selection in the Clothing Industry

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Abstract

Supplier selection and evaluation are among the most critical issues in supply chain management, affecting companies' performance because of the important role of suppliers in the chain's profitability. For this reason, it is important for companies to have an objective methodology to evaluate and choose an appropriate supplier based on convenient criteria in a competitive market. Determination of a convenient supplier selection is a multi-criteria decision-making (MCDM) problem. In the literature, several applications of the MCDM methods for supplier evaluation and selection can be found; however, research studies in the clothing industry are still limited. Indeed, apparel supply chain managers have to consider their supplier-related decisions to reduce risks affecting the company's performance. This study aims to fill this gap by providing apparel manufacturers with different hybrid models for selecting the best supplier. According to a literature review and questionnaire conducted, the main criteria related to supplier selection were identified and determined. Then, the analytic hierarchy process method was performed to determine the criteria's weights, and then suppliers were ranked using hybrid multicriteria decision-making models (AHP-TOPSIS, AHP-WSM, and AHP-WPM) to select the suitable one in the apparel chain. This research methodology can be considered useful for apparel companies and other industries.

Keywords

multicriteria decision-making model (MCDM), supplier selection, AHP-TOPSIS, AHP-WPM, AHP-WSM, apparel supply chain.

1. Introduction

With highly competitive markets, characterised by a demand for personalised products of good quality, delivered in minimum deadlines and at the lowest cost, today's companies realise that effective management of their local and international purchases can be a substantial competitive advantage. Thus, the selection of suppliers becomes a strategic decision that has a crucial impact on any company's overall performance. In the literature, numerous studies are concerned with this topic in several fields, particularly in the textile and apparel field [1-3]. One of them focused on supplier selection and evaluation using a multi-objective programming method to select the optimal suppliers and determine the optimal order quantity [4]. Chen used a structured methodology for supplier evaluation and selection in the Taiwanese textile industry using the data envelopment analysis (DEA) technique for the order of preference by similarity to the ideal solution (TOPSIS) to filter and evaluate suppliers. As a result, the implemented model can help enterprises to select and evaluate suppliers throughout the supply chain [5].

Ozkok and Tiryaki used a multi-objective linear model for supplier evaluation and to solve selection problems with multiple items to choose a sustainable supplier in a Turkish textile firm. In their research, they applied Werner fuzzy and land operators to determine the best supplier [6]. Other researchers combined the analytic hierarchy process (AHP) with several methods, such as ELECTRE-TRI, preemptive goal programming (PGP), and TOPSIS approaches in the textile industry. The weights of criteria were determined with the AHP method, and the other methods were used to rank suppliers [7-11]. Amindoust and Saghafinia developed a modular fuzzy inference system in the textile industries. In their research, they used three decision-makers and five suppliers as candidates. They found that their model can rank suppliers based on their performance ratings and assigned the important degree of criteria in the ranking process [12]. Lahdhiri et al. applied the AHP method and the fuzzy method in their study to choose the best subcontractor in an apparel supply chain. In this research, the AHP method was more efficient than the fuzzy logic method for selecting the optimal subcontractors [13].

Wang et al. used a multi-criteria decision-making model to identify the textile and garment industry's optimal suppliers. The criteria were defined according to the supply chain operations' reference model. The Fuzzy-AHP determined the weights of suppliers, and the preference ranking organisation method for the enrichment of evaluations (PROMOTHEE II) was used to rank suppliers. As a result, they found that this model's use is feasible in a textile and garment industry with large criteria. It can be used in other fields such as financial assessment and measuring the risk level in construction engineering [14]. Nakiboglu and Bulgurcu used intuitionistic fuzzy TOPSIS to choose the best raw material supplier for a textile company. They confirmed this method is efficient and could be used in the supplier selection of different businesses and sectors by taking appropriate criteria and their weights into consideration [15]. Besides, other scientific works dealing with these problems in manufacturing are numerous; in this section we present some of them to highlight the wide variety of applications. Safa et al. used the TOPSIS method in a construction project to evaluate and select suppliers [16]. In

the electronic field, Gencer and Gurpinar applied the analytic network process to choose the best supplier, and other researchers applied a hybrid method based on an artificial neural network (ANN), the analytic network process (ANP), and DEA methods to evaluate suppliers [17, 18]. Some studies used the TOPSIS approach combined with the ANP and AHP methods in dairy companies and cable manufacturing companies. With ANP and AHP methods, the weights of selected criteria were calculated, and then the rank of suppliers was determined with the TOPSIS method [19, 20]. Nazari Shirkouhi et al. used a fuzzy multi-objective linear programming model for supplier selection and evaluation problems with multiple price levels and multiple products [21]. Arabsheybani et al. applied the fuzzy-MOORA approach to evaluate suppliers of the appliance industry. In their research, they implemented the failure mode and conducted an effects analysis to evaluate suppliers' risk, and used fuzzy-MOORA to determine the suitable supplier. As a result, the approach proposed determined a sustainable supplier and can be applied in electrical, automotive, and chemical manufacturing [22]. Demir et al. conducted research according to the VIKORSORT approach to evaluate the supplier's environmental performance in an electrical device manufacturer [23]. Barla et al. used a multi-attribute selection model to solve the supplier selection problem in a glass-producing firm [24]. Ha, and Krishnan used a hybrid approach based on AHP for criteria weights calculation, and the DEA and ANN methods to determine suppliers' rank in a firm producing auto components. Also, in the automotive industry, Alizadeh and Handfield used a multi-objective mixed-integer linear programming model to evaluate suppliers and allocate order quantities [25, 26]. Other researchers applied the fuzzy AHP approach to choose the best supplier in an electronic company and a firm operating in beverage bottling [27, 28]. After thorough literature searching, several applications of the MCDM methods for supplier evaluation and selection were found; however, research studies in the clothing industry are still limited. For this reason, in this work, the AHP-TOPSIS,

AHP-WSM, and AHP-WPM methods were applied for the ranking and selection of suitable suppliers in an apparel supply chain. This paper consists of five sections. The literature review on supplier selection in the textile sector and other fields is presented in the introduction section. In section 2, our research methodology and proposed methods used for the selection of suppliers are explained. In sections 3 and 4, a case study is given to illustrate the MDCM models, and the results are discussed. Finally, conclusions and future suggestions are stated in section 5.

2. Methods

2.1. Research methodology

This study aims to present hybrid multi-criteria decision-making methods, including the analytic hierarchy process (AHP), the technique for the order of preference by similarity to the ideal solution (TOPSIS), the weighted sum method (WSM), and the weighted product method (WPM) for selecting the best supplier in the apparel industry and fill the gap in the literature. This study consists of several steps. In the first, the literature was reviewed in order to determine the criteria set for evaluating and selecting the best supplier in the manufacturing sector. A questionnaire was then designed, and an investigation was conducted with 10 purchasing experts to evaluate the suppliers. Next, the weights of criteria and the decision matrix were established using the AHP method. In another step, hybrid MCDM models (AHP-TOPSIS, AHP-WSM, and AHP-WPM) were used to select the best supplier. Finally, in the last step, the hybrid models were compared. The methodology of our research is summarized in Figure 1.

As for the MCDM methods used in this paper, they are explained in the following section.

2.2. AHP-TOPSIS

The AHP developed by Saaty is one of the MCDM methods frequently used. It is a structured technique for organising,

analysing, and solving complex decisions [29]. The AHP process begins by defining problems, criteria, and alternatives and then establishing a pair-wise comparison between criteria and alternatives. The process ends by determining the rank of alternatives. The TOPSIS method is a multi-criteria decision method proposed by Ching-Lai Hwang and Yoon [30-32], based on the positive ideal solution and negative ideal solution. AHP-TOPSIS is a combination of the AHP and TOPSIS methods. The use of AHP is to calculate the weight of the criteria and, as in the TOPSIS method, rank alternatives. The following steps can be described for using AHP- TOPSIS:

Step 1. Construct the decision matrix: as mentioned in Table 1.

	C1	C2	C3	...	Cm
A1	X_{11}	X_{12}	X_{13}	...	X_{1n}
A2	X_{21}	X_{22}	X_{23}	...	X_{2n}
A3	X_{31}	X_{32}	X_{33}	...	X_{3n}
..
An	X_{n1}	X_{n2}	X_{n3}	...	X_{nn}

Table 1. Decision Matrix

Step 2. Construct the normalised decision matrix: as shown in Equation 1:

$$R_{ij} = \frac{X_{ij}}{\sqrt{\sum_{k=1}^n X_{kj}^2}} \quad (1)$$

Step 3. Calculate the weight of the criteria: using the AHP method

- Construct a pair-wise comparison matrix ($n*n$) for criteria concerning objectives as shown in Table 3. The criteria' weights should be calculated using a pair-wise comparison between criteria by applying Saaty's 1-9 scale [33]. Saaty's scale is mentioned in Table 2.
- Normalise the resulting matrix as mentioned in Table 4.
- Calculate the row averages "W" of the normalised pair-wise matrix; a weights vector is obtained:

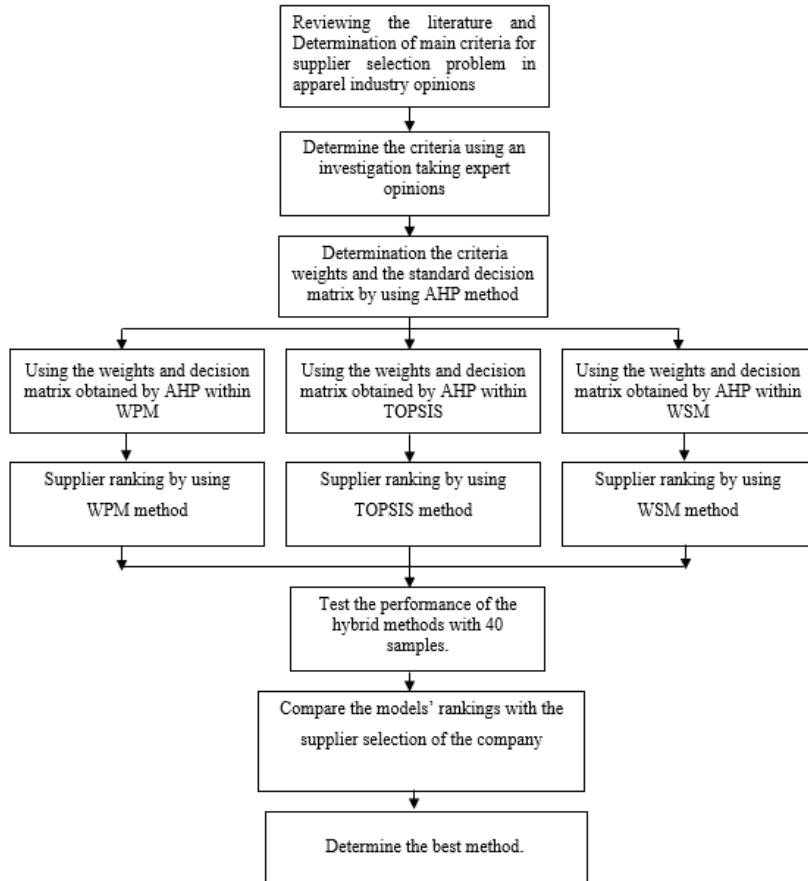


Fig. 1. Methodology of the study

Numerical rate	Verbal judgment of preference
1	Equal importance
3	Weak importance of one over another
5	Essential or strong importance
7	Demonstrated importance
9	Absolute importance
2, 4, 6, 8	Intermediate values between the two adjacent judgments

Table 2. Saaty's 1-9 scale for pair-wise comparisons

Criteria	C1	C2	C3	...	Cn
C1	1	W_1/W_2	W_1/W_3	...	W_1/W_n
C2	W_2/W_1	1	W_2/W_3	...	W_2/W_n
C3	W_3/W_1	W_3/W_2	1	...	W_3/W_n
..	1	...
Cn	W_n/W_1	W_n/W_2	W_n/W_3	$W_n/W_{..}$	1

Table 3. Pair-wise comparison matrix of criterion

Criteria	C1	C2	C3	...	Cn
C1	X_{11}	X_{12}	X_{13}	...	X_{1n}
C2	X_{21}	X_{22}	X_{23}	...	X_{2n}
C3	X_{31}	X_{32}	X_{33}	...	X_{3n}
..
Cn	X_{n1}	X_{n2}	X_{n3}	...	X_{nn}

Table 4. Normalisation Matrix

$$W = \begin{bmatrix} W_1 \\ W_2 \\ W_3 \\ \dots \\ W_i \end{bmatrix} = \begin{bmatrix} \frac{\sum_{j=1}^n X_{1j}}{n} \\ \frac{\sum_{j=1}^n X_{2j}}{n} \\ \frac{\sum_{j=1}^n X_{3j}}{n} \\ \dots \\ \frac{\sum_{j=1}^n X_{nj}}{n} \end{bmatrix}$$

Step 4. Calculate the weighted normalised decision matrix.

Calculate the weighted normalised value. V_{ij} is presented in Equation 2:

$$V_{ij} = R_{ij} * W_j \text{ for } i = 1, \dots, n; j = 1, \dots, m. \quad (2)$$

Step 5. Determine the positive ideal and negative ideal solutions

Positive ideal solution A^+ has the form presented in Equation 3:

$$A^+ = (V_1^+, V_2^+, \dots, V_n^+) = ((\max V_{ij} / j \in I), (\min V_{ij} / j \in J)) \quad (3)$$

Negative ideal solution A^- has the form presented in Equation 4:

$$A^- = (V_1^-, V_2^-, \dots, V_n^-) = ((\min V_{ij} / j \in I), (\max V_{ij} / j \in J)) \quad (4)$$

I is associated with benefit criteria and J with the worst criteria, $i=1, \dots, m; j=1, \dots, n$

Step 6. Calculate the separation measures from the positive ideal solution and negative ideal solution.

In the TOPSIS method, the separation coefficient of each alternative from the positive ideal solution S_i^+ is given by the following Equation (5):

$$S_i^+ = \sqrt{\sum_{j=1}^m (V_{ij} - V_j^+)^2} \quad (5)$$

The separation coefficient of each alternative from the negative ideal solution S_i^- is given by the following Equation 6:

$$S_i^- = \sqrt{\sum_{j=1}^m (V_{ij} - V_j^-)^2} \quad (6)$$

Step 7. Calculate the relative closeness coefficient to the positive ideal solution
Ri: as shown in Equation 7:

$$R_i = \frac{S_i^-}{S_i^- + S_i^+}; i=1,2,3,\dots,n \quad (7)$$

Step 8. Rank the alternatives.

Rank the alternatives according to R_i , $i=1,2,3,\dots,n$

2.3. AHP-WSM

The Weighted Sum Method (WSM) is a multi-criterion decision-making method [34]. There will be multiple alternatives, and we have to determine the most suitable one based on several criteria. The AHP-WSM method is a combination of the AHP method and WSM method. The use of the AHP method is to calculate the weight of the criteria and that of the WSM method to rank alternatives.

2.3.1. AHP-WSM process

Step 1. Construct the decision matrix X: identical to AHP-TOPSIS

Step 2. Construct the normalised decision matrix Z: as shown in Table 5.

A beneficial attribute or alternative, Y_{ij} , is obtained by Equation 8:

$$Y_{ij} = \frac{x_{ij}}{x_{ijmax}} \quad (8)$$

A non-beneficial attribute or alternative, Y_{ij} , is obtained by Equation 9:

$$Y_{ij} = \frac{x_{ijmin}}{x_{ij}} \quad (9)$$

Step 3. Calculate the weight of the criteria: using the AHP method: identical to AHP-TOPSIS

Step 4. Construct the weighted normalised decision matrix Z.'

Multiply the weighted vector W of criteria with the normalised matrix. The weighted normalised decision matrix is mentioned in Table 6.

	C1	C2	C3	Cm
A1	Y11	Y12	Y13	...	Y1m
A2	Y11	Y22	Y23	...	Y2m
A3	Y31	Y32	Y33	...	Y3m
..
An	Yn1	Yn2	Yn3	...	Ynm

Table 5. Normalised matrix

	C1	C2	C3	Cm
A1	$Y_{11} * W_1$	$Y_{12} * W_2$	$Y_{13} * W_3$...	$Y_{1m} * W_m$
A2	$Y_{21} * W_1$	$Y_{22} * W_2$	$Y_{23} * W_3$...	$Y_{2m} * W_m$
A3	$Y_{31} * W_1$	$Y_{32} * W_2$	$Y_{33} * W_3$...	$Y_{3m} * W_m$
..
An	$Y_{n1} * W_1$	$Y_{n2} * W_2$	$Y_{n3} * W_3$...	$Y_{nm} * W_m$

Table 6. Weighted normalised decision matrix

	C1	C2	C3	Cm
A1	$Y_{11} \wedge W_1$	$Y_{12} \wedge W_2$	$Y_{13} \wedge W_3$...	$Y_{1m} \wedge W_m$
A2	$Y_{21} \wedge W_1$	$Y_{22} \wedge W_2$	$Y_{23} \wedge W_3$...	$Y_{2m} \wedge W_m$
A3	$Y_{31} \wedge W_1$	$Y_{32} \wedge W_2$	$Y_{33} \wedge W_3$...	$Y_{3m} \wedge W_m$
..
An	$Y_{n1} \wedge W_1$	$Y_{n2} \wedge W_2$	$Y_{n3} \wedge W_3$...	$Y_{nm} \wedge W_m$

Table 7. Weighted normalised decision matrix

Step 5. Calculate the score S for AHP-WSM: as presented in Equation 10

$$S_i = \sum_{j=1}^m W_j * Y_{ij} \quad (10)$$

2.4. AHP-WPM

The Weighted Product Method (WPM) is a multi-criterion decision-making method. There will be multiple alternatives, and one has to determine the most suitable based on several criteria. WPM is very similar to WSM. The main difference consists in using multiplication instead of the sum in the last step of computing the model outputs. The AHP-WPM method is an integrated approach allowing to calculate as a first step the criteria weights on the basis of the AHP method, and then the WSM method will be used to rank alternatives.

2.4.1. AHP-WPM process

Step 1. Construct the decision matrix X: identical to AHP-WSM

Step 2. Construct the normalised decision matrix Z: identical to AHP-WSM

Step 3. Calculate the weight of the criteria: using the AHP method: identical to AHP-WSM

Step 4. Construct the weighted normalised decision matrix Z.'

Multiply the weighted vector W of the criteria with the normalised matrix. The weighted normalised decision matrix is mentioned in table 7.

Step 5. Calculate the score S_i for AHP-WPM: as shown in Equation 11:

$$S_i = \prod_{j=1}^m Y_{ij} \wedge W_j \quad (11)$$

3. Case study in a denim garment company

3.1. Data set used

This work was carried out in a company specialised in manufacturing denim products, employing 400 persons, with an annual production of 900,000 pieces, and operating as an ordering party for various subcontractors as well as a manufacturer of several items (pants, jackets, skirts) in small and medium orders for different international brands, requiring high-quality, right and short-time delivery. There are several types of purchases in this company, such as textile accessories, fabric, and other items. As for the fabric purchase, the customers ordering impose their suitable suppliers on the company. Consequently, in this work, we dealt essentially with textile purchasing accessories; in fact, it represents the most important part in terms of variety and cost. Besides, this company has an important database for these items, but there is no objective method for supplier selection; the purchasing operations have been based only on the supply chain manager’s experience. In this case study, to apply the models proposed, we have sorted and retained successful purchasing actions and considered them as a database in the current supplier’s selection study. As a result, the sorted database is composed of 40 various textile accessories, 40 purchase orders, and 120 suppliers.

3.2. Criteria selection

To define the main criteria for the supplier selection decision, an investigation was conducted with 10 experts having a professional career in textile purchasing ranging from 6 to 18 years. The list of criteria used for the investigation was determined on the basis of the literature review and mentioned in *Table 8* [35-39].

The steps of the investigation were as follows:

- Order the criteria according to their importance
- Determine the weights of the first four criteria using the AHP method.
- Determine the four most important criteria for the 10 experts according to the ABC diagram.

Nº	Criteria	Nº	Criteria
1	Cost	11	Ease of production
2	Quality	12	Environment
3	Compliance to quantity	13	Free sampling
4	Compliance to deadlines	14	Minimum production capacity
5	Social relationship	15	Technical capacity
6	Guarantee	16	Purchase volume in the past
7	Financial situation	17	Process conformity
8	Development	18	Certification
9	Geographical location	19	Control of operations
10	Management and organisation	20	Training and support

Table 8. List of criteria

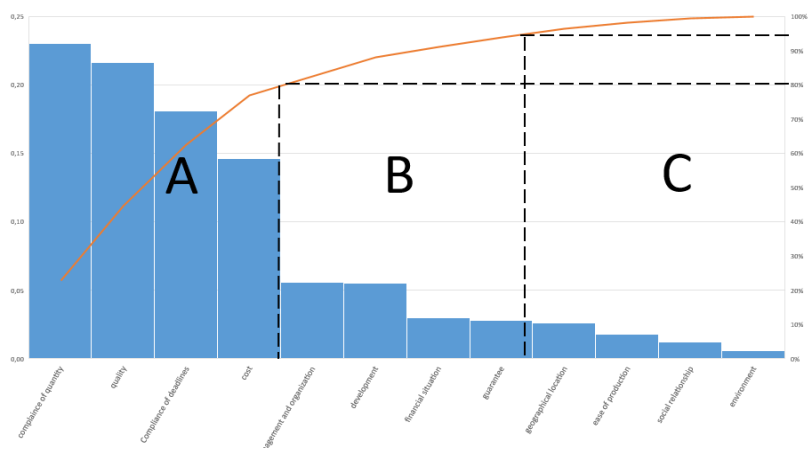


Fig. 2. Classification of criteria

The results of the investigation are mentioned in *Table 9* and *Figure 2*.

After determining the criteria mentioned in the literature, the choice and weights of each expert’s criteria are obtained, shown in *Table 9*.

After the investigation, an ABC chart was plotted to determine the final criteria choice and classify the most important ones, presented in *Figure 2*.

From the ABC chart, the most important criteria (Zone A) are cost, quality, compliance to quantity, and compliance to deadlines.

3.3. Supplier selection using hybrid models

In this section, we applied AHP-TOPSIS, AHP-WSM, and AHP-WPM models to choose the best suppliers from three

suppliers (S1, S2, and S3) for purchasing textile supplies and accessories. The problem’s overall objective in this example is the purchase of a button with reference 001.

3.2.1. AHP-TOPSIS MODEL

Step 1. Construct the decision matrix and determine the weight of the criteria: as shown in *Table 10*

Step 2. Construct the normalized decision matrix: as shown in *Table 11*

Step 3. Calculate the weight of each criterion:

- Construct a pair-wise comparison matrix for the criteria: as shown in *Table 12*
- Normalize the resulting matrix: as shown in *Table 13*

Investigation	First 4 criteria	Weight	Investigation	First 4 criteria	Weight
Expert 1	Quality	0.06	Expert 6	Compliance to deadlines	0.06
	Cost	0.10		Cost	0.11
	Compliance to deadlines	0.32		Quality	0.29
	Compliance to quantity	0.53		Compliance to quantity	0.54
Expert 2	Cost	0.50	Expert 7	Ease of production	0.07
	Guarantee	0.17		Social relationship	0.12
	Ease of production	0.05		Quantity	0.26
	Compliance to deadlines	0.27		Management and organisation	0.56
Expert 3	Compliance to quantity	0.07	Expert 8	Ease of production	0.06
	Quality	0.15		Financial situation	0.10
	Cost	0.29		Compliance to quantity	0.32
	Compliance to deadlines	0.49		Quality	0.53
Expert 4	Development	0.55	Expert 9	Quality	0.55
	Geographical location	0.26		Compliance to quantity	0.26
	Cost	0.14		Compliance to deadlines	0.14
	Quality	0.05		Guarantee	0.05
Expert 5	Guarantee	0.06	Expert 10	Environment	0.06
	Financial situation	0.10		Financial situation	0.10
	Cost	0.32		Compliance to quantity	0.32
	Quality	0.53		Compliance to de+adlines	0.53

Table 9. Investigation results for the 10 experts

	Cost	Quality	Compliance to quantity	Compliance to deadlines
S1	0.197	3	1	0.96
S2	0.6	3	1	0.96
S3	0.125	2	1	0,94

Table 10. Decision matrix

	Cost	Quality	Compliance to quantity	Compliance to deadlines
S1	0.31	0.64	0.58	0.58
S2	0.93	0.64	0.58	0.58
S3	0.19	0.43	0.58	0.57

Table 11. Normalisation matrix

Criteria	Cost piece	Quality	Compliance to quantity	Compliance to deadlines
Cost/piece	1	0.33	0.2	0.14
Quality	3	1	0.5	0.33
Compliance to quantity	5	2	1	0.2
Compliance to deadlines	7	3	5	1

Table 12. Pair-wise comparison matrix

Step 4. Calculate the weighted normalised decision matrix: as shown in Table 14

Step 5. Determine the positive ideal and negative ideal solutions: as shown in Table 15

Step 6. Calculate the separation measures from the positive ideal solution and negative ideal solution: as shown in Table 16

Step 7. Calculate the relative closeness coefficient to the positive ideal solution and rank the alternative according to Ri: as shown in Table 17

3.2.2. AHP-WSM MODEL

Step 1. Construct the decision matrix X: identical to AHP-TOPSIS

Step 2. Construct the normalised decision matrix Z: as shown in Table 18

Criteria	Cost / piece	Quality	Compliance to quantity	Compliance to deadlines	Average vector: W
Cost/ piece	0.06	0.05	0.03	0.09	0.07
Quality	0.19	0.16	0.07	0.20	0.15
Compliance to quantity	0.31	0.32	0.15	0.12	0.22
Compliance to deadlines	0.44	0.47	0.75	0.60	0.56

Table 13. Normalization Matrix

	Cost	Quality	Compliance to quantity	Compliance to deadlines
S1	0.02	0.10	0.13	0.33
S2	0.07	0.10	0.13	0.33
S3	0.01	0.06	0.13	0.32

Table 14. Weighted normalised matrix

	Cost	Quality	Compliance to quantity	Compliance to deadlines
S1	0.02	0.10	0.13	0.33
S2	0.07	0.10	0.13	0.33
S3	0.01	0.06	0.13	0.32
V+	0.01	0.10	0.13	0.33
V-	0.07	0.06	0.13	0.32

Table 15. Positive ideal and negative ideal solution

	Cost	Quality	Compliance to quantity	Compliance to deadlines	Si+	Si-
S1	0.02	0.10	0.13	0.33	0.01	0.05
S2	0.07	0.10	0.13	0.33	0.05	0.03
S3	0.01	0.06	0.13	0.32	0.03	0.05

Table 16. Separation measures

	Si+	Si-	Ri	Rank
S1	0.01	0.05	0.87	1
S2	0.05	0.03	0.39	3
S3	0.03	0.05	0.61	2

Table 17. Relative closeness and rank of suppliers

	Cost	Quality	Compliance to quantity	Compliance to deadlines
S1	0.63	1.00	1	1.00
S2	0.21	1.00	1	1.00
S3	1.00	0.67	1	0.98

Table 18. AHP-WSM Normalised matrix

	Cost	Quality	Compliance to quantity	Compliance to deadlines
S1	0.63	1.00	1	1.00
S2	0.21	1.00	1	1.00
S3	1.00	0.67	1	0.98

Table 19. AHP-WSM Weighted normalised matrix

	Score	Supplier's rank
S1	0.97	1
S2	0.94	2
S3	0.93	3

Table 20. AHP-WSM Suppliers rank

Step 3. Calculate the weight of each criterion: identical to AHP-TOPSIS

Step 4. Construct the weighted normalised decision matrix: as shown in Table 19

Step 5. Calculate the score for AHP-WSM: as shown in Table 20

3.2.3. AHP-WPM MODEL

The results from step 1 until step 3 for the AHP-WPM method are similar to those of the AHP-WSM method, as mentioned in the definition of AHP-WPM

Step 4. Construct the weighted normalised decision matrix: as shown in Table 21

Step 5. Calculate the score for AHP-WPM: as shown in table 22

For button 001 purchasing, the three models lead to S1 as being the best supplier, but with different scores. For AHP-TOPSIS, S1 has a score equal to 0.87, which was ranked as the best choice, with a score equal to 0.97 for AHP-WSM and AHP-WPM methods.

4. Results and discussion

4.1. Test evaluation

To evaluate the performance of the AHP-TOPSIS, AHP-WSM, and AHP-WPM models in predicting the best choice of supplier, a dataset composed of 40 samples was used. Then, these data were tested in a real case. It should be noted that these purchase orders, which are given to well-defined suppliers, were selected from those which had already been conducted successfully in the supplier selection and purchase process. The purchase orders chosen

	Cost	Quality	Compliance to quantity	Compliance to deadlines
S1	0.63	1.00	1	1.00
S2	0.21	1.00	1	1,00
S3	1.00	0.67	1	0.98

Table 21. AHP-WPM weighted normalised matrix

	Score	Suppliers rank
S1	0.97	1
S2	0.94	2
S3	0.93	3

Table 22. AHP-WPM suppliers rank

were of good quality, reasonable price, convenient delivery time, and the desired quantity. Table 23 presents the rank of the suppliers adopted by the company in the list of suppliers determined by the AHP-TOPSIS, AHP-WSM, and AHP-WPM models.

4.2. Results analysis

On the basis of these results, a statistical study was carried out on the two methods, in which we took the results of the 1st rank for each method, and variance analysis was conducted to determine if the differences between group means are statistically significant or not. The results are mentioned in *Table 24* and *Table 25*.

In *Table 24*, we calculated the correlation coefficient to determine the dependence between AHP-TOPSIS /AHP-WSM, AHP-TOPSIS/AHP-WPM, and AHP-

Purchase order number	Item	Supplier selected by company	Supplier selected by AHP-TOPSIS	Rank of supplier	Supplier selected by AHP-WSM	Rank of supplier	Supplier selected by AHP-WPM	Rank of supplier
1	Stopper	FX	FX	1	FY	2	FY	2
2	Label kontakt	AY	AY	1	AB	4	AB	4
3	Label brice	FS	FS	1	FR	3	FR	2
4	Fringe	XA	XA	1	XR	2	XA	1
5	Yarn 100% cotton	ZD	ZA	2	ZD	1	ZA	2
6	Elastic	CA	CA	1	CX	2	CA	1
7	Zipper L18 cm	DZ	DR	1	DR	1	DR	1
8	Button 2 HOLE 25	IL	IJ	2	IL	1	IJ	2
9	Ribbon	WK	WK	1	WK	1	WK	1
10	Buckle	HI	HX	3	HX	2	HX	2
11	Hangtag -vms	X1	X1	1	X1	1	X1	1
12	Rivet 84061	B1	B1	1	B2	2	B2	2
13	Rivet 84425	C1	C1	1	C1	1	C1	1
14	Button 11631	CF	CF	1	CR	2	CF	1
15	Scotch	Y1	Y1	1	Y1	1	Y1	1
16	Button 4 Hole 28"	A1	A1	1	A1	1	A1	1
17	Zip 14.5cm	G1	G1	1	G1	1	G1	1
18	Buckle 1cm	G1	G1	1	G1	1	G1	1
19	Confection sticker -	H1	H1	1	H1	1	H1	1
20	Bias Tape 100 %	W1	W1	1	W1	1	W1	1
21	Leather10895	U1	U1	1	U1	1	U1	1
22	Zip L16.5cm	G1	G1	1	G1	1	G1	1
23	Yarn Tex 60 Dual Duty 5000mts-fil	T1	T1	1	T1	1	T1	1
24	Sangle nastro spinato 30/2 PXT mm.60	R1	R1	1	O1	2	R1	1
25	Sticker dim 100*150	BR	BR	1	BR	1	BR	1
26	Plastic cover	FR	FR	1	V	1	FR	1
27	Hang Tag Retro	BG	BG	1	BG	1	BG	1
28	Ribbon polyamide	FH	FH	1	FH	1	FH	1
29	Button tack metal	FT	FT	1	FT	1	FT	1
30	Button jeans 20mm	XS	XS	1	XS	1	XS	1

Table 23. Test evaluation (part 1)

Purchase order number	Item	Supplier selected by company	Supplier selected by AHP-TOPSIS	Rank of supplier	Supplier selected by AHP-WSM	Rank of supplier	Supplier selected by AHP-WPM	Rank of supplier
31	Rivet laiton de 2 cm	XS	XS	1	XS	1	V	1
32	Leather belt	GH	GH	1	GH	1	GH	1
33	Yarn col 439 Super Twist N°20 20gr/fil	XR	XR	1	XR	1	XR	1
34	Strap ecru	XY	XY	1	XY	1	XY	1
35	Buckle overalls	BJ	BJ	1	BJ	1	BJ	1
36	Zip L43cm RGKB	BN	BN	1	BN	1	BN	1
37	Confection sticker -Care Label	VH	VH	1	VH	1	VH	1
38	Finishing sticker -VMS	VY	VY	1	VY	1	VY	1
39	Finishing sticker women	SML	SML	1	SML	1	SML	1
40	Metal overalls buckle accessory Internal diameter 3.8 cm White	SF	SF	1	SF	1	SF	1

Continued Table 23. Test evaluation (part 1)

Method pair	σ_{xy}	σ_x	σ_y	R xy	standard deviation
AHP-TOPSIS and AHP-WSM	0.0015	0.11	0.05	0.29	0.089
AHP-TOPSIS and AHP-WPM	0.00094	0.1	0.018	0.47	0.08
AHP-WSM and AHP-WPM	0.00014	0.048	0.018	0.16	0.03

Table 24. Statistical study of each method pair

Source of variation	SS	Df	MS	F	P-value	F crit
Between groups	0.143	2	0.071	15.131	1.431E-06	3.073
Within groups	0.555	117	0.004			
Total	0.699	119				

Table 25. ANOVA for the three MCDM methods

WSM/AHP-WPM supplier rankings. As a result, a non-significant correlation between the various MCDM couples was observed, where the correlation coefficient values Rxy do not exceed 0,47.

From table 25, the p-value is less than the significance level, thus we rejected the null hypothesis and concluded that not all of the population means are equal. We can conclude that the differences between group means are statistically significant.

Besides this, from Table 23 we determined the ratio of coincidence of supplier rankings between the AHP-TOPSIS, AHP-WSM, and AHP-WPM models and the supply manager's choice for all the successful purchase operations

in the database. The results obtained are displayed in Figure 3.

According to Figure 3, it is clearly shown that the three integrated models have led to satisfactory results. Indeed, the percentage of coincidence of supplier rankings between the AHP-TOPSIS, AHP-WPM, and AHP-WSM models and the choice of supply chain manager are equal to 93%, 82%, and 78%, respectively. In our case study, the results obtained highlight the greatest performance of the AHP-TOPSIS model in selecting the best supplier, the model results do not fit the choice of the company only in 7% of the cases tested in comparison with the others. It can be considered as an excellent outcome in the industrial framework. This model is expected to be

adopted in the supply chain department to avoid subjective selection methodology.

4.3. Industrial application

In this step, further developments were carried out to allow model implementation into a smart MCDM application so that supplier evaluation and selection decisions will be made rapidly and efficiently using a digital process.

For the development of this application, visual basic .NET version 2015 was used as a programming language and Microsoft access version 2016 as a database.

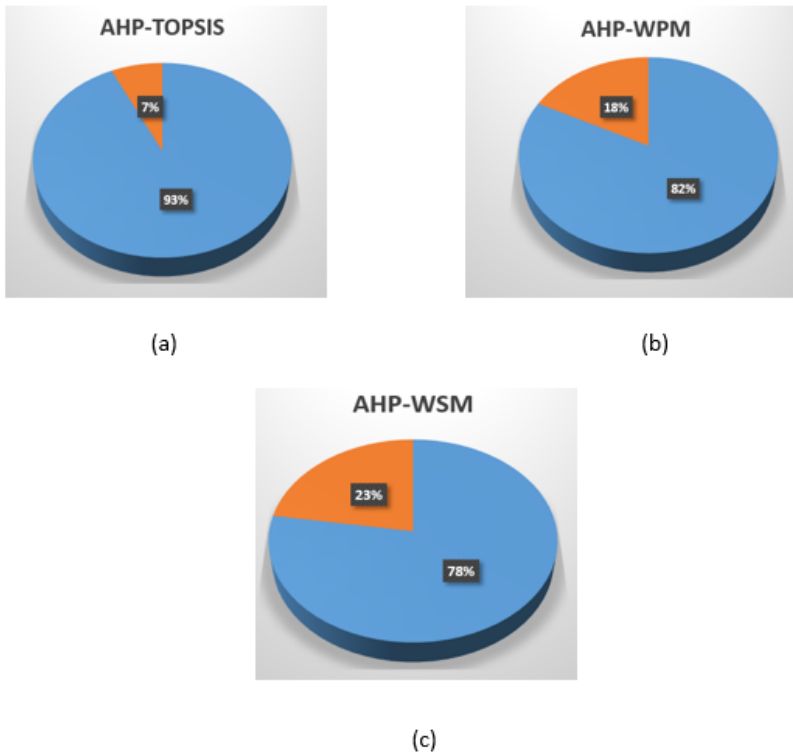


Fig. 3. Ratio of coincidence of supplier rankings between the AHP-TOPSIS, AHP-WSM, and AHP-WPM models and the choice of supply chain manager

Figure 4 presents a screenshot of the MCDM application developed, which was exploited by the supply chain manager to optimise the supplier selection decisions in garment company.

This digital decision-aided application was performed in the clothing industry using the same database of section 4.1 and compared to the choice of company. The results obtained are displayed in Figure 5.

According to Figure 5, the percentage of coincidence of supplier rankings between our application outcomes and the choice of supply chain manager was equal to 93%. This ratio is considered very satisfactory. In a further study, the database will be more and more extended to include all the real cases in the company and to enhance the decision-aided application performance.

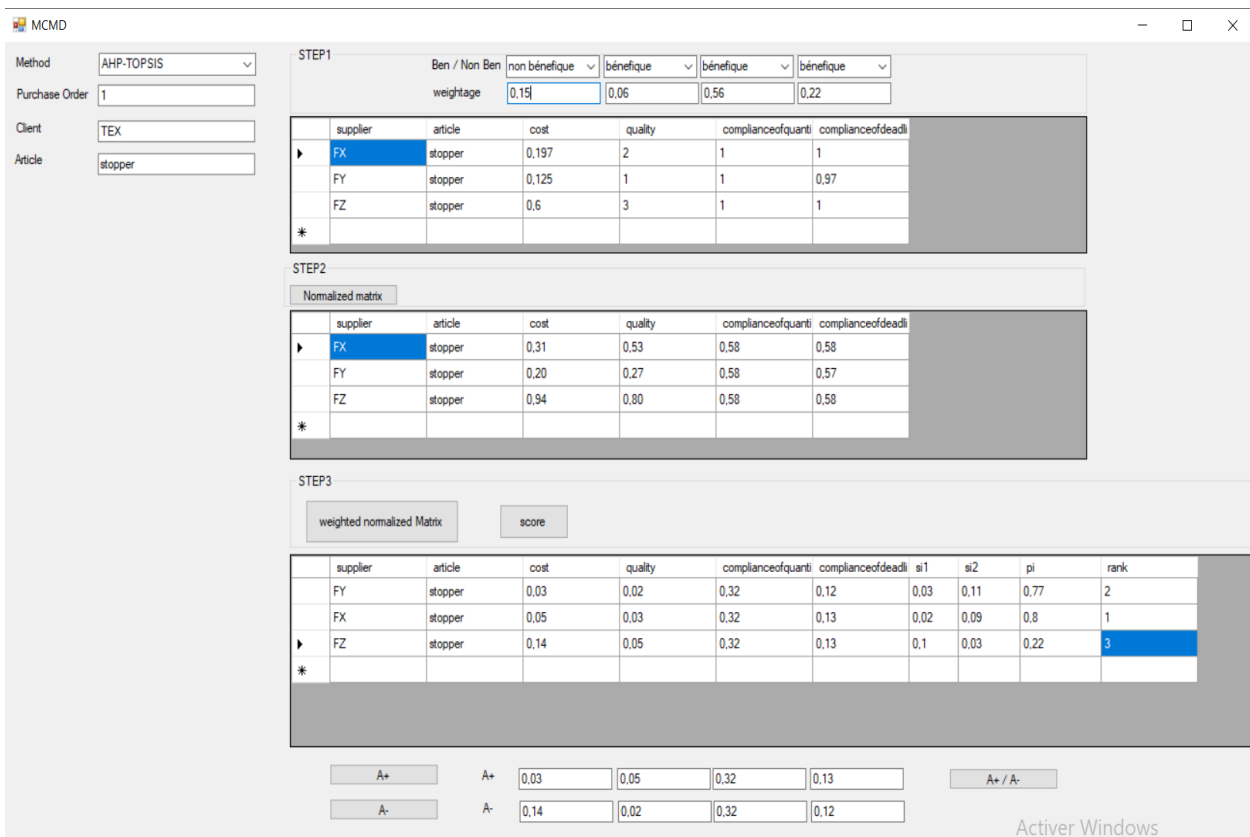


Fig. 4. MCDM application interface for supplier selection

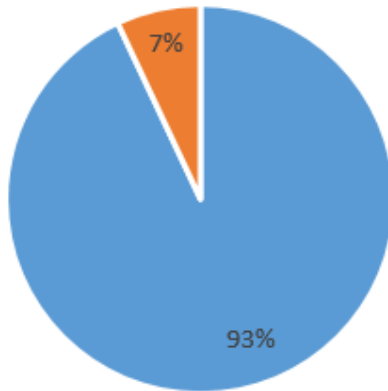


Fig. 5. Decision-aided application performance

5. Conclusions

In this work, three multi-criteria decision models were applied for the selection of suppliers in a denim-manufacturing company. These tools are essential to decide or evaluate several options in situations where no possibility is perfect. According to a wide literature search, numerous criteria in supplier

selection problems were considered and a questionnaire design realised to conclude about the main criteria on the basis of purchase expert answers.

In the second step of our case study, we established three integrated models by combining the AHP approach with the TOPSIS, WSM, and WPM methods, and then we applied these models in the case of a clothing firm. As a result, it was proved that the AHP-TOPSIS model is more efficient than the AHP-WSM and the AHP-WPM methods for the selection of the best supplier. The results showed that the three models did not produce the same ranking; In fact, the coincidence percentage between the solutions obtained using the models developed and those corresponding to the company's best choice is high. In the case of AHP-TOPSIS supplier selection compared to the others, in 93% of the purchase orders treated, the company's best choice fitted perfectly with the model's decision. It can be concluded that the AHP-TOPSIS

model is feasible for predicting and selecting the best suppliers in the supply chain process of a clothing company. Besides, this approach is also expected to be applied in other industrial frameworks, taking into account the specific conditions and criteria of the purchase process.

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Conflicts of Interest

The authors declare no conflict of interest.

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