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INTRODUCTION

The decision-making process is in most cases a complex process, which comprises the following (Chmiela & Przybyła, 1997):

- identification of the problem,
- identification of the assessment criterion or criteria (of a selection),
- defining possible decisions (decision variants) and consequences of a selection,
- selection of the optimal (most favorable in terms of the accepted criterion or criteria) decision-making variant,
- analysis of the sensitivity of the made decisions.

In decision-making processes, mathematical methods are becoming more and more commonly used. This trend can be primarily explained by practical reasons: these methods allow to control the processes comprised within one integrated system, which ensures the coordination of actions at various levels. The literature emphasizes the fact that mathematical methods are useful for the manager, because they (Przybyła & Korban, 2003, Przybyła & Korban, 2004):

- enable the processing of more information and enrich the resource of information with new, additional order relations or association relations,
- improve and accelerate the processing of information, and thus facilitate the manager's active handling of information contained in the memory,
- enrich the rulebook by means of which the manager can process information into comprehensive action programs.

The challenges undertaken by the decision maker are mainly of a probabilistic nature, and therefore, every decision maker must be aware of the risks involved in making a particular decision. The following attributes can contribute to the reduction of risk (Kozdrój & Przybyła, 1986):

- access to fast, current, accurate and "synthetic" information,
- progressively higher applicability of numerical information,

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- wide application of information technology for the needs of data acquisition and processing (simulation methods of economic processes, methods of active control of processes, forecasting methods, etc.).

Since the extent to which the intended objective has been obtained is measured by the function of the objective (criterion function), we can speak about both single-criterion (simple) and multi-criteria (complex) tasks. In the case of multicriteria (complex) methods, we assess not only the set of decision variants (objects) $W = \{W_i: i = 1, 2, 3 \dots, n\}$ subjected to assessment and the set of accepted assessment criteria $K = \{K_j: j = 1, 2, 3 \dots, m\}$ (often comprising the weights (significance) assigned to particular criteria), which allows to build the matrix X being a measure of the variant W_i according to the criterion K_j (Geneletti, 2005):

$$X = \begin{bmatrix} x_{11} & \dots & x_{1m} \\ \vdots & \ddots & \vdots \\ x_{m1} & \dots & x_{nm} \end{bmatrix} \quad (1)$$

where:

n – number of decision variant (object),

m – number of assessment criterion.

As part of the assessment, both quantitative and qualitative criteria may be used, but in the case of qualitative criteria, the criteria must be quantified.

CHARACTERISTIC OF SELECTED MULTICRITERIA METHODS

In the group of multicriteria assessment methods we can distinguish methods of vector linear programming, purposive programming, scalarization and so-called discrete methods. The following methods will be used within the framework of this study: the Hellwig's development measure method and the Promethee II method.

Hellwig's development measure method

The Hellwig's method of development measure uses taxonomic (Euclidean) distances and synthesizes information (diagnostic variables). The following is defined in this method (Hellwig, 1968):

- an abstract point P_o illustrating the model solution, having the coordinates $\{x_{o1}, x_{o2}, \dots, x_{om}\}$ meeting the conditions:

$$x_{oj} = \max x_{ij} \quad \text{when } j \in S \quad (2)$$

$$x_{oj} = \min x_{ij} \quad \text{when } j \in D \quad (3)$$

where:

S – a set of stimulants (features, variables whereof high values are desirable from the point of view of the problem being diagnosed, while low values are undesirable);

D – a set of destimulants (features, variables, whereof low values, unlike in the case of stimulants, are desirable from the point of view of the problem being diagnosed),

points P_i , which are a graphical interpretation of objects subjected to assessment.

The distance between particular points P_i and the point P_o is determined by the dependence (Hellwig, 1968):

$$C_{io} = \sqrt{\sum_{j=1}^m \alpha_j (x'_{ij} - x'_{oj})^2} \quad (4)$$

where:

x_{ij} – normalized coordinates of the point P_i ;

α_j – significance (rank) of the j -th partial feature determined on the basis of the experts' opinion survey.

The essential condition enabling the determination of the above mentioned measure is to normalize the output variables whereof objective is (Mynarski, 1992):

- to bring the variables with different denominations to comparability (postulate of additivity),
- to unify the nature of variable features (postulate of uniform preferences),
- to eliminate non-positive values (postulate of positivity),
- to replace different ranges of features variability with constant ranges (postulate of constancy of the range or constancy of extreme values).

The value of the development measure was calculated from the following dependence (Hellwig, 1968):

$$m_i = 1 - \frac{c_{io}}{c_{io\ max}} \quad (5)$$

where $m_i \in [0; 1]$.

It is assumed that the object is getting more developed, the more its value approaches the value of 1.

Promethee II METHOD

As part of discrete multicriteria decision support methods we can distinguish, among others, the methods from the group Preference Ranking Organization Method for Enrichment Evaluations: PROMETHEE I, PROMETHEE II, PROMETHEE II + veto (the modifications of PROMETHEE methods include the methods: EXtension of the PROMethee method (EXPROM), EXPROM II + veto, EXPROM II + veto + SD and PROMETHEE II + veto + SD) (Abedi et al., 2012, Brans, 1982, Brans et al., 1986, Brans & Vincke, 2005, Diakoulaki & Koumoutsos, 1991, Górecka, 2010, Górecka & Muszyńska, 2011, Górecka & Szałucka, 2013, Nowak, 2005, Roy, 1990, Vijay & Shankar, 2010, Vincke, 1992). In the Promethee II method used in the example, the decision maker defines a finite set of decision variants (objects), from which he wants to obtain a variant (object) best suited to his preferences (Figueira et al., 2005). In this method, the maximized criteria are considered and the decision variants themselves (a, b, c, \dots, n) are compared in pairs with regard to the i -th criterion. The decision maker's preferences are determined on the basis of the obtained differences, i.e. preference functions are defined as a generalized criterion related to the i -th criterion. The values of the preferences are in the interval $[0; 1]$, where the value 1 (or close to 1) indicates a strong preference of one variant in relation to the other; the value 0 (or values close to 0) – indicates a negligible preference.

In addition, the significance coefficients w_i are assigned to the individual criteria, with $\sum_{i=1}^n w_i = 1$.

APPLICATION OF MULTICRITERIAL ASSESSMENT METHODS IN THE PROCESSES OF MULTI-VARIANT DESIGNING OF TECHNICAL AND ORGANIZATIONAL SOLUTIONS – CALCULATION EXAMPLE

The subject of assessment involves three variants of technical and organizational solutions (for mechanized longwall complexes):

- variant I (v I): KGS-260 longwall miner; longwall conveyor Rybnik 80; longwall support Glinik 0.8/22 Ozk,
- variant II (v II): KGS-245 longwall miner; longwall conveyor Rybnik-225/750/BP; longwall support Glinik 0.8/22 Ozk,
- variant III (v III): KGS-275/2B longwall miner; longwall conveyor Rybnik-225/750/Poltrak II/N; longwall support Glinik 0.8/22 Ozk

which are applicable when the extraction involves the seam of the thickness of 1.5-1.9 m and seam inclination angle of 5-11°. The investigated seam is in the second category of methane hazard, class B of dust hazard and first level of rock burst hazard. The roof of the seam is made up by average layered clay shale and layers of sandy shale about 9.0 m thick, which makes it possible to apply the mining with caving.

Based on the opinion survey of experts (higher supervision staff of energy-mechanical and mining units, employees of the production preparation and investment departments), an eight-element set of features being the subject of the multi-criteria assessment was defined:

- financial expenditures (k1),
- daily mining output (k2),
- unit cost of extraction (k3),
- number of people employed on the longwall (k4),
- safety (k5),
- comfort (k6),
- warranty conditions and service (k7),
- availability of spare parts (k8).

With reference to the first four of the above-mentioned features (measurable features), the Hellwig's method of development measure was used, and in the case of the other (qualitative features) - the multicriteria discrete method Promethe II was applied. The list of measurable criteria is presented in Table 1.

Table 1
List of quantitative criteria as part of a multicriteria assessment of technical and organizational solutions

	Variant I (v I)	Variant II (v II)	Variant III (v III)
Financial expenditures [PLN]	39750000	37950000	40650000
Daily output [t/24h]	3750	4200	4500
Unit cost [PLN/t]	275	290	260
Longwall face staff	54	58	48

A summary of the significance (rank) of the criteria is presented in Table 2.

Table 2
Summary of the significance (rank) of quantitative criteria

Quantitative criterion	
Financial expenditures [PLN]	0.8
Daily output [t/24h]	0.7
Unit cost [PLN/t]	0.8
Longwall face staff	0.6

In the normalization process of variables, the ratio transformations were used. On the basis of the normalized criteria, the distance between a given solution (equipment variant) and the ideal solution was calculated (Table 3).

Table 3
Ranking of objects (equipment variants) determined on the basis of measurable features (criteria k1-k4)

Equipment variants	Development measure	Ranking of objects
Variant III (v III)	0.662	1
Variant II (v II)	0.022	2
Variant I (v I)	0.000	3

In the case of quantitative criteria, we can conclude that the most advantageous solution is the purchase of option 3 (variant III is the most developed object), for which the value of the Hellwig's development measure is the closest to one ($m_{30} = 0.662$). The above assessment was supplemented with additional studies, in which four further criteria were considered, but of a qualitative nature:

- comfort (k5)
- safety (k6),
- warranty conditions and service (k7),
- availability of spare parts (k8).

The summary of the above three equipment variants in terms of the criteria k5-k8 are presented in Table 4 (in the assessment process, the scale from 0 (minimum grade) to 25 (maximum grade) was accepted).

Table 4
Assessment of individual variants in terms of criteria k5-k8

	Criterion			
	k5	k6	k7	k8
Variant I (v I)	25	25	15	10
Variant II (v II)	25	25	14	12
Variant III (v III)	25	25	18	11

The significance coefficients for each of the qualitative criteria were respectively: $w_5 = 0.25$; $w_6 = 0.25$; $w_7 = 0.25$; $w_8 = 0.25$.

As part of the example a generalized criterion of type 2 was used (*quasi – criterion*) for which the threshold of indifference (equivalence) $q = 1$. In this case, the net flows were respectively: Φ (I) = -0.250; Φ (II) = 0.000; Φ (III) = 0.250, which suggests that the option 3 is also the best choice for qualitative features.

CONCLUSION

Strong competition on the market and the determination to achieve the best economic results are increasingly enforcing the application of modern technical and organizational solutions. Therefore, as early as at the design and planning stages,

multicriteria methods are applied, where the realization degree of an intended objective is measured by the function of the objective (criterion function) The methods presented in the article enable the generation of the final synthetic assessment for any number of features: the Hellwig's development measure method was applied to a set of quantitative (measurable) features, whereas the multicriteria discrete method Promethee II – to qualitative features. The Hellwig's development measure method synthesizes information from a series of diagnostic variables and assigns one aggregate measure to the analyzed phenomenon, whereas the Promethee II method makes it possible to determine the exceedance ratio (the differences between positive and negative flows of the preferences allow to determine net flows). Both of the above methods generate the ranking of objects (decision variants of mechanized longwall complexes) based on comparisons: in the case of the development measure method – by comparing objects (variants, longwall complexes) with the "ideal" solution, and in the case of the Promethee II method – by comparing all objects (variants, longwall complexes) pairwise with one another. The obtained final results ($m_{30} = 0.662$ and Φ (III) = 0.250) allow to recommend the purchase of variant III, i.e. the longwall miner KGS-275/2B; a longwall conveyor Rybnik-225/750/Poltrak II/N and a longwall support Glinik 0.8/22 Ozk.

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Abstract: Making decisions is a process that involves taking into account n acceptable variants of undertaken actions in view of m adopted assessment criteria and selecting the optimal variant (optimal variants). Due to the number of alternatives being assessed and the number of considered criteria, more and more frequently mathematical methods are used in this process. Basing on the example involving the selection of a mechanized longwall complex, the article presents the application of selected multicriteria methods: in the case of quantitative features – Hellwig's development measure method, and in the case of qualitative features – Promethee II method. In the case of Hellwig's development measure method, equipment variants were interpreted as points w in the multidimensional space, and then the distances between them and the point P_o (perfect solution) were determined. In the case of the Promethee II method (discrete multicriteria decision support method), the equipment variants were compared with each other in pairs, which made it possible to determine the so-called net flows $\Phi(i)$. The obtained synthetic values m_i and $\Phi(i)$ allowed to build rankings of equipment variants (objects) and to indicate the optimal variant.

Keywords: making decisions, the multicriteria methods