#### ARCHIWUM INŻYNIERII PRODUKCJI

## PRODUCTION ENGINEERING ARCHIVES

2016, Vol. 10, No 1, pp 33-37 ISSN 2353-5156 ISSN 2353-7779

(print version)
(online version)

Article history: Received: 08.02.2016 Accepted: 05.03.2016 Online: 31.03.2016

Available online on: http://www.qpij.pl Exist since 1th quarter 2013

# SWOT analysis application for indications of the strategy action chosen enterprise in the construction sector

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**Abstract:** Only ambitious and success-driven enterprises are able to adapt to continuous changes in closer and further business surroundings. Modern enterprises strive for meeting the customers' expectations and needs. Even the most successful enterprises cannot cease to be competitive and survive only with what they have already achieved. Enterprises have to adopt strategies to ensure continuous development. The aim of the SWOT method, on the one hand, is to indicate the direction the enterprise should take in order to utilize their potential as much as possible and, on the other hand, to realize the shortcomings that should be improved. SWOT analysis helps determine the strategic factors to be used during planning further development of the enterprise. The analysis carried out in the study provided a transparent insight into the factors which depend on the enterprise and those that cannot be affected directly. The recommended mini-mini strategy means that the enterprise is in a good market situation whereas external threats are deepened with internal weaknesses of the enterprise.

Key words - SWOT analysis, construction sector, mini-mini strategy

#### 1. Introduction

The enterprise analysed in the study operates in the area of comprehensive performance of construction works, comprehensive construction of detached houses, production halls, public utility facilities and demolition of buildings. The SWOT (INGALDI M., ŠKŮRKOVÁ K. 2015) analysis was employed in order to point to the strategy of development in an enterprise that provides construction services. The aim of the SWOT analysis was to indicate the components of the assets which might be regarded as an advantage in the market rivalry with potential competitors, to reveal weaknesses that reduce the strength of the competitive effect and to identify specific competencies of the en-

terprise in order to use new opportunities that emerge in the international market (KOSIŃSKAE. 2008). The term SWOT TOWS is often used in the literature (ŻABIŃSKIL. 2000). The term TOWS (LAKE 2005) was obtained through reorganization of the letters in the acronym SWOT and points to the reversion of the order of the analysis. The difference lies in that the SWOT analysis starts from evaluation of internal strengths and weaknesses for which the method for the most effective utilization is attempted to be found, whereas in the TOWS analysis the opportunities and threats are first identified in the enterprise's surroundings and then they are compared to the internal capabilities of using these opportunities and balancing the

threats. The SWOT acronym derives from the first letters of English words (OBŁÓJK. 2010):

- strengths (S),
- weaknesses (W),
- opportunities (O),
- threats (T).

The aim of the SWOT analysis is to compare the most important factors that characterize the standing of the enterprise and conditions in its surroundings in order to determine the optimal solutions for the activities which the enterprise will be able to start in the market (CZUBAŁAA. et al. 2006).

#### 2. Material and methods

The SWOT analysis can be divided into the following steps:

## Step 1: Determination of strengths and weaknesses as well as opportunities and threats of the enterprise analysed

One should select key areas of enterprise operation and determine whether they represent strengths or weaknesses of the organization and focus on the most substantial opportunities and threats. The SWOT method offers a method to identify strength, weaknesses, opportunities and threats in the enterprise (ROMANOWSKAM.2004). This analysis is based on the simple pattern of classification: all the factors that have an effect on current and future structures of the enterprise are divided into:

- external with respect to the organization and those having the character of internal determinants,
- the factors which have a negative effect on the organization and those having a positive effect.

Classification of the factors which affect the strategic position of the enterprise (Ingaldi and Jagusiak-Kocik 2013) in the SWOT analysis are presented in Fig. 1.

#### Step 2: All the characteristics should be described

A detailed description of the selected characteristics should be made.

## Step 3: The strength of the relationship should be evaluated between strengths/weaknesses and opportunities/threats

The two analyses should be carried out:

• Analysis of the effect of strengths and weaknesses on opportunities and threats.

• Analysis of the effect of opportunities and threats on strengths and weaknesses in the enterprise.

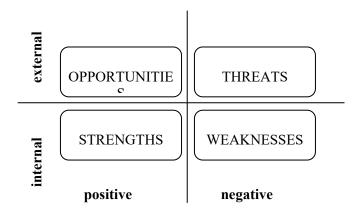


Fig. 1 Factors that affect the strategic position of the enterprise.

Source: OBŁÓJ K. 2001, CZAJKOWSKA A. 2014

### Step 4: Based on the results obtained, the matrix of relationships should be prepared between individual factors.

#### **Step 5: Proper strategy should be chosen**

There are four strategies of operation discussed in the literature:

- Competitive strategy,
- Aggressive strategy,
- Defensive strategy,
- Conservative strategy.

The strategies of operation (OBŁÓJ K. 2001,CZAJKOWSKA A.2014) which can be used are presented in Fig. 2.

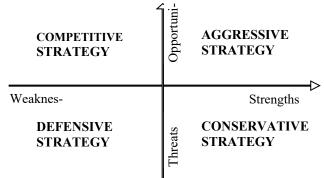


Fig. 2 Optional directions of strategic activities. Source: Obłój K. 2001, Czajkowska A. 2014

#### 3. Results and discussion

Potential strengths and weaknesses of the enterprise and opportunities and threats present in the environment are present in Table 1. Another step in the SWOT analysis is to investigate the relationships between weaknesses/strengths and opportunities/threats.

The two analyses should be carried out:

- The effect of opportunities and threats on strengths and weaknesses in the enterprise (Table 2).
- The effect of strengths and weaknesses on opportunities and threats, presented in Table 3.

The effect of strengths and weaknesses or opportunities and threats, presented in Table 2.

Table 1. Internal and external factors identified in the enterprise analysed in the study

Strengths	Weaknesses							
Comprehensiveness of the services	No financial liquidity							
Organizational effectiveness	No competitive advantage							
Educated and experienced managers	Problems with new orders							
High quality of services	High prices compared to competitors							
Good reputation of the enterprise among customers								
Meeting deadlines								
Guarantees for the services performed								
Experience in the sector								
Opportunities	Threats							
Favorable economic situation in the country	Increased competition in the local market							
Preferential loans for potential customers	High unemployment rate							
Increase in the demand for new flats	Decline in the incomes among the society							
Subsidies from EU funds	Substantial limitation of construction tax deductions							
Finding new markets	Freedom of entry of new competitors in the market							
Increasing number of investments	Ageing society							

Source: own study

Table 2. SWOT analysis for opportunities and threats / strengths and weaknesses

Strengths/ Weaknesses  Opportunities/ Threats	Comprehensiveness of the services	Organizational effectiveness	Educated and experienced managers	"High quality of services	"Good reputation of the enterprise among customers	Meeting deadlines	"Guarantees for the services performed	Experience in the sector	"No financial liquidity	No competitive advantage	"Problems with new orders	"High prices compared to competitors
Good economic situation in the country	0	0	1	1	0	0	0	0	0	0	1	0
Preferential loans for potential customers	0	1	0	0	0	0	0	0	1	0	2	0
Increase in the demand for new flats	1	0	0	1	0	1	1	0	1	0	1	0
Subsidies from EU funds	0	0	1	2	0	0	0	0	2	1	1	1
Finding new markets	0	0	0	0	0	0	0	0	1	1	2	1
Increasing number of investments	1	0	0	0	0	1	0	0	1	1	2	1
Increased competition in the local market	0	0	0	1	0	1	1	0	2	2	2	1
High unemployment rate	0	0	0	0	0	0	0	0	2	1	2	0
Decline in the incomes among the society	0	0	0	0	0	0	0	0	1	0	1	0
Substantial limitation of construction tax deductions	1	0	0	0	0	0	0	0	2	2	2	0
Freedom of entry of new competitors in the market	1	0	1	1	0	1	1	0	2	1	2	0
Ageing society	0	0	0	0	0	0	0	0	1	1	2	0

The effect of opportunities and threats on strengths and weaknesses in the enterprise, presented in Table 3.

Table 3. SWOT analysis for strengths and weaknesses/ opportunities and threats

Opportunities/ Threats  Strengths/ Weaknesses	Good economic situation in	Preferential loans for	potential customers	Increase in the demand for new flats	Subsidies from EU funds	Finding new markets	Increasing number of investments	Increased competition in the local market	High unemployment rate	Decline in the incomes among the society	Substantial limitation of construction tax deductions	Freedom of entry of new competitors in the market	Ageing society
Comprehensiveness of the services		1	1	2	1	1	1	1	0	1	0	1	0
Organizational effectiveness		0	1	0	1	1	1	1	0	0	0	1	0
Educated and experienced managers		1	0	1	2	2	1	1	0	0	0	1	0
High quality of services		1	1	1	1	1	1	2	0	1	0	0	0
Good reputation of the enterprise among customers		0	0	1	. 0	1	1	1	0	0	0	1	0
Meeting deadlines		0	0	1	. 0	1	1	1	0	0	0	1	0
Guarantees for the services performed		0	0	1	0	1	1	1	0	0	0	1	0
Experience in the sector		1	0	1	1	1	1	1	0	0	0	1	0
No financial liquidity		1	1	1	1	1	1	2	0	1	0	2	0
No competitive advantage		1	0	1	. 0	1	0	2	0	0	0	2	0
Problems with new orders		1	0	1	0	1	0	2	2	2	2	2	0
High prices compared to competitors		0	0	1	0	1	1	2	1	2	1	1	0

Source: own study

Based on the results obtained in the study, a matrix of relationships between individual factors was prepared. The following sums were input to the Table 4:

- strengths (S) and opportunities (O), sum: SO+OS
- strengths (S) and threats (T), sum: ST+TS,
- weaknesses (W) and opportunities (O), sum: WO+OW
- weaknesses (W) and threats (O), sum: WT+TW.

Table 4. Comparison of the sums of values

Factors	Sum
Strengths/Opportunities	50
Strengths/Threats	27
Weaknesses/Opportunities	36
Weaknesses/Threats	55

Source: own study

Results of the collective SWOT/TOWS analysis indicate that the enterprise studied should implement the mini-mini strategy, i.e. defensive strategy. Weaknesses of the enterprise are strongly connected with the threats. Therefore, the enterprise should focus on the activities aimed at survival in the unfavourable environment through minimization of the costs of operation or attempting to merge with the bigger enterprise. However, the assets of the enterprise are too poor to face the challenge of the threats.

#### 4. Conclusion

Based on the analysis of the enterprise in the construction sector and the analysis of the environment the enterprise has to operate in, its prospective position was determined and, importantly, the strategy of operation was recommended. Unfortunately, the only strategy that can be recommended is the defensive (mini-mini) strategy. The analysis showed that the enterprise studied operates under little advantageous conditions and does not have strengths which could be used for improvement of its standing. The mini-mini strategy consists in reduction of the weaknesses, cost reduction and stopping investments. The enterprise might use the optimistic variant of the defensive strategy, take actions to ensure the survival of the enterprise and wait for new opportunities to emerge in the market.

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